



STRONG
FLEXIBLE
TARGETED

IRON BOW TECHNOLOGIES QUALITY POLICY STATEMENT

Iron Bow Technologies is dedicated to providing our customers with quality products, solutions and services. Iron Bow is committed to:

- Identifying and addressing all slated customer needs, requirements and constraints.
- Delivering the optimum possible solution based upon customer requirements.
- Continuously offering best of breed enterprise-based technology products, solutions and services.
- Providing all Iron Bow employees with the tools and training required to fully participate in and contribute to the Iron Bow quality program.
- Involving all Iron Bow employees in continual improvement of our quality processes and procedures to ensure the highest quality of products, solutions and services for our customers.
- Establishing, monitoring and improving all Iron Bow supplier and subcontractor relationships within the quality process.
- Obtaining internal and external customer feedback and to using this information to continually improve and increase customer satisfaction.
- Minimizing and maintain employee turnover to consistently exceed industry and regional standards.

Iron Bow Technologies success in the endeavor will be reflected in customer satisfaction, past performance results and references to prospective customers.

June 14, 2018

A handwritten signature in black ink that reads "Rene LaVigne".

Rene LaVigne

President & CEO

